

Dominican Republic Trip – 2009
Instructions on Contacting Missionaries in the DR

Background

In prior trips, missionaries have been able to call the US cheaply by using local internet café's. However, people wishing to call missionaries from the US have either not been able to call (because their phone service was not coded for international calling) or calls into the DR were exorbitantly expensive.

In 2008 we addressed this problem by acquiring a calling card service, combined with the purchase of some inexpensive cell phones in the Dominican. This experiment worked out very well and as a result, we will incorporate this procedure for this year's trip.

Detailed Instructions

The phone card company is Nobel/Enjoy Prepaid, and their customer service number is 888-520-9215. Their web site is www.enjoyprepaid.com.

Phone card features include:

- No monthly maintenance fee
- 1 second billing increments
- 6.5 cents/min to DR land line
- 16 cents/min to DR cell phone
- PINless dialing for registered phones (others need to input PIN # 6656359730)
- Local access # to dial out is 904-425-5710

We were allotted only six numbers to register (see the Master Schedule previously distributed), so if you call from one of these numbers, no PIN is required. Simply dial 904-425-5710 and follow the prompt, including entering the Dominican number. If you need to call from a number that we did not register, you will also need to enter the PIN number.

Calls from the DR to the US are 22 cents/min if calling from DR land line using the toll free number 1-888-751-4144. Add an additional 29 cents/min if calling from cell phone using the toll free 1-800-751-4144 (need to wait for long tone, then dial 300 for a pin prompt). However, these rates are much higher than costs at local internet café's, so we would most likely use the calling card to call the US only in cases of emergencies.

The local numbers are:

Benito's cell - 829-808-4818	Gissel cell - 809-846-8627	
La Islita Retreat Center - 809-724-9148	Benito's house - 809-471-2003	
Cell #1 - 809-991-1157	Cell # 2 809-991-1460	Cell # 3 809-991-1067